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**CONFIRMATION NO. 8969** 

| FILING OR 371(c)  | <b>CLASS</b><br>379  | GROUP AR<br>2609   |   |  | ATTORNEY<br>DOCKET NO.<br>47004.000280   |  |
|---|--|--|---|--|--|--|
| Lizhi Ma, Newark, DE; Shane P. Pederson, Oak Park, IL; Wilson Khaemba, Newark, DE; Hui Wang, Bear, DE; Guru Kurubarahalli, Wilmington, DE; Gary Ulrich, West Trenton, NJ; Nitin Dhir, Wilmington, DE; Djovana Shkreli, Westerville, OH;  *** CONTINUING DATA ********************************** |  |  |   |  |  |  |
| Foreign Priority claimed  35 USC 119 (a-d) conditions wet Allowance  Verified and Acknowledged Examiner's Signature Initials  |  | SHEETS<br>DRAWING<br>15  | AWING CLAI  |  | MS CLAIMS  |  |
| ADDRESS<br>HUNTON & WILLIAMS<br>Suite 1200<br>1900 K Street, N.W.<br>Washington, DC20006-1109   |  |  |   |  |  |  |
| TITLE System and method of intelligent call routing for cross sell offer selection based on optimization parameters or account-level data   |  |  |   |  |  |  |
| EES: Authority has been given in Paper  o to charge/credit DEPOSIT ACCOUNT  o for following:  |  |  | ☐ All Fees ☐ 1.16 Fees (Filing) ☐ 1.17 Fees (Processing Ext. of time) ☐ 1.18 Fees (Issue) ☐ Other ☐ Credit  |  |  |  |
|   | DATE 03/15/2004 RULE  ark, DE; arson, Oak Park, IL; ba, Newark, DE; ir, DE; halli, Wilmington, DE; est Trenton, NJ; hington, DE; lii, Westerville, OH;  A*********************************** | DATE 03/15/2004 RULE  ark, DE; | DATE 03/15/2004 RULE  CLASS 379  GROUP AR 2609  ark, DE; ark, DE; arson, Oak Park, IL; ba, Newark, DE; ir, DE; halli, Wilmington, DE; est Trenton, NJ; hington, DE; iii, Westerville, OH;  TA  ATIONS  ATIONS  TA  CUASS 379  GROUP AR 2609  GROUP AR 2609  GROUP AR 2609  AND 2609 | DATE 03/15/2004 RULE  CLASS 379  GROUP ART UNIT 2609  ark, DE; ark, DE; arson, Oak Park, IL; ba, Newark, DE; br, DE; halli, Wilmington, DE; est Trenton, NJ; arington, DE; li, Westerville, OH;  TA  ATIONS  CIGN FILING LICENSE GRANTED  STATE OR COUNTRY DE  Allowance Initials  STATE OR COUNTRY DE  STAWING 15  CLASS GROUP ART UNIT 2609  GROUP ART UNIT 2609  STATE OR COUNTRY DE  TOTA CLAIF 27  Allowance Initials  STATE OR COUNTRY DE  Allowance Initials  STATE OR COUNTRY DE  15  All Fees 1.16 Fees ( 1.16 Fees ( 1.17 Fees ( 1.17 Fees ( 1.18 Fees ( | DATE 03/15/2004 RULE  CLASS 379  GROUP ART UNIT 2609  A70  A70  A70  A70  A70  A70  A70  A |  |